You are now a HMO, HMO-POS or PPO member. What’s next?

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<td>1</td>
<td>Blue Cross Medicare Advantage Enrollment Confirmation</td>
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<td>2</td>
<td>Medicare Enrollment Confirmation Letter</td>
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<td>3</td>
<td>Blue Cross Medicare Advantage ID Card</td>
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| 4 | Welcome Kit | Your Welcome Kit has:  
• Evidence of Coverage  
• Formulary  
• Pharmacy Directory  
• Provider Directory  
• Welcome Letter |
| 5 | Health Assessment | We will call you to ask some questions about your health (a health risk assessment). You may have answered some of these questions when you first enrolled, but we’d like to check on the information now. |
| 6 | Annual Wellness Exam | Call your PCP to plan a visit for your annual wellness exam. You can also talk with your PCP about health screenings you might need or other health and wellness matters during your visit. |

Questions?

Call Blue Cross Medicare Advantage Customer Service

1-877-608-2698
TTY/TDD: 711

We are open 8 a.m. - 8 p.m., local time, 7 days a week.

If you are calling from February 15 through September 30, alternate technologies (for example, voicemail) will be used on weekends and holidays.
This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or co-payments/co-insurance may change on January 1 of each year.

This information is available for free in other languages. Please call our Customer Service number at 1-877-608-2698. (TTY/TDD users should call 711). We are open between 8 a.m. and 8 p.m., local time, 7 days a week. If you are calling from February 15 through September 30, alternate technologies (for example, voicemail) will be used on the weekends and holidays.

Esta información está disponible en otros idiomas de forma gratuita. Comuníquese a nuestro número de Servicio al Cliente llamando al 1-877-608-2698. (Los usuarios de TTY/TDD deberán llamar al 711). Nuestro horario es de 8 a.m. a 8 p.m., hora local, los 7 días de la semana. Si usted llama del 15 de febrero al 30 de septiembre, durante los fines de semana y feriados, se usarán tecnologías alternas (por ejemplo, correo de voz).

Blue Cross Medicare Advantage plans are HMO, HMO-POS and PPO plans provided by Health Care Service Corporation, a Mutual Legal Reserve Company (HCSC), an Independent Licensee of the Blue Cross and Blue Shield Association. HCSC is a Medicare Advantage organization with a Medicare contract. Enrollment in HCSC’s plans depends on contract renewal.